

Natural Language Processing in the Clinical Setting

Thomas H. Payne, MD, FACMI

Medical Director, IT Services
UW Medicine

Clinical Associate Professor
Departments of Medicine, Health Services, and Biomedical Informatics & Medical Education
University of Washington



Topics today

- The story of moving from paper to electronic notes
- NLP and clinical decision support
- 3 examples: NLP in UW Medicine EMRs
- Summary and discussion



liver, suspicious for colon cancer. Also in the
lymphoma; less likely prostate cancer. Cecal mass
for obstruction in the future - may need surgery or stent
→ Please transfuse to Hct > 30%.
→ Clear liquid diet ~~Sat & Sunday~~ 2 days
→ Beginning 5 PM ~~Sunday night~~, start clear
evening prior to procedure, pt will need
begin electrolyte prep (4L over 3-4
hr) colonoscopy to get obtain tissue for diag
next Wednesday 3/16/05. As pt wishes to go home 1st

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Task Edit View Index Documents Help

As Of 19:45

Age Years Sex Location: H-4E; E411-01 ** No Known Allergies **

DOB MRN Inpatient [3/30/2005 15:44 - <No - Discharge date>]

Clinical Notes Laboratory Radiology Pathology Recent Results Patient Information Encounter Summary Patient Visits Medication Profile Alerts

Last 200 Documents : 70 out of 71 documents are accessible.

Procedure Report

Saturday, March 12, 2005

Physicians Orders

Transfusion Order

Medication Orders

Physicians Orders

Blood Slips - "BLC"

Inpatient Progress

Medicine/Telemetry

Internal Medicine

Patient Discharge

Discharge Medication

Discharge Orders

Property Record

Release Of Information

Advance Directive

Consent For Treatment

Consent For Transfusion

Consent For Treatment

Financial Consent

Patient Registration

Vital Signs Flow Sheet

Social Work - Inpatient

Medication Administration

Respiratory Care

Multidisciplinary Patient

CIS Progress Note

Assessment Flow Sheet

I&O Flow Sheet

I&O Flow Sheet

Patient Discharge

Discharge Medication

Discharge Coding

Physicians Orders

Discharge Summary

Thursday, March 10, 2005

Monday, August 09, 2004

Sunday, December 07, 2003

By type

By status

By date

Performed by

By encounter

Date shown is date scanned; tricky to reconstruct chronological record.

ent as noted below.

an

cecal mass & metastatic lesions to lungs & liver, suspicious for colon cancer. Also includes lymphoma, less likely prostate cancer. Cecal mass at risk for obstruction in the future - may need surgery & start

→ Please transfuse to Hct > 30%.

will tentatively schedule to add on pt for next Wednesday 3/16/05, as pt wishes to go home 1st.

→ Clear liquid diet ~~Sat & Sunday~~ 2 days prior to procedure

→ Beginning 5 PM Sunday night, start clear the evening prior to procedure, pt will need to begin electrolyte prep (4L over 3-4 hrs) for colonoscopy to get optimal tissue for diagnosis

☐ Note continued on additional page

Date Time Signature

Legibility of handwritten notes variable.

PT.NO H

NAME


UW Medicine

Harborview Medical Center - UW Medical Center

University of Washington Physicians

Seattle, Washington

INITIAL CONSULT



U1938

UH1938 REV JUN 03

PROD TPAYNE Thursday, March 31, 2005 19:46

If you view by 'Performed by' author listed is 'Unknown Personnel', not note author.

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Impression and Plan

y/o s/p cardiac transplant in 2002, admitted to Neurology for seizures, c/b traumatic intubation. Transferred to MICU service acutely hypotensive and hypoxemic status post tracheostomy, now very agitated on the ventilator.

1) Neurology: Neuro following. Bedside 45 minute continuous EEG in attempt to capture possible seizure activity - results described above. Neuro exam largely unchanged. Will get MRI today to further assess extent of cerebral injury.

2) Respiratory: Worsening hypoxia with bilateral infiltrates. BAL reveals mixed flora including neisseria, alpha-hem strep: will continue Vanco & Cefepime. Picture consistent with ARDS therefore continue LPV settings for vent. Of concern is his continued agitation in the setting of high C requirements. Given his immobility, hypoxemia, sinus tachycardia, and overall agitation, the concern for pulmonary embolism is high at this time. We will start him on renal prophylaxis with bicarbonate and obtain a CTA to determine whether or not he has a PE. If he does, he should not be anticoagulated with heparin, given his hx of HIT. Will have to start bivalirudin for anticoagulation.

3) ID: WBC 11.5 and continues to spike, but blood cx NGTD. At risk for infections considering immunosuppression for heart transplant and prolonged hospital stay. Will continue Vanc and Cefepime for now, although it is not clear if there is a PNA or simply ARDS at this time.

4) HTN: Continue Metoprolol to 75 mg po TID and Norvasc 10mg PO daily. BP continues to be elevated in the setting of his agitation, as does heart rate. This may be multifactorial in nature, with dehydration, fevers, and pain contributing. It is notable that his agitation did not improve significantly to prn ativan and pain medications.

5) Anemia: Hct stable

6) s/p cardiac transplant: Cards, Dr. [redacted], following. Pt's Tacrolimus' levels sporadic. Continually readjusting dosage. Today's level pending. Per pharmacy goal 8-10. Continue to hold TF while administering Tacrolimus.

7) Seizure: Will continue Keppra.

8) DVT prophylaxis: Pt with hx of HITs, but not documented as occurring this hospitalization. Remains on SCDs and TEDs.

9) Volume Status: Increased fluid intake over past 24 hours. Net +527ml, but BUN slightly worse at 33 from 26, suggesting some degree of dehydration; continue to hydrate liberally.

10) FEN: TF at goal rate. GI willing to place PEG when appropriate for long term care. Awaiting for improvement in WBC and low-grade fever: before placing PEG.

11) Dispo: Needs continued ICU care - not ready for transfer to SNF. Need to readdress current status with family.

12) CODE: FULL

Attending Statement: I examined and discussed this patient with the MICU team. I agree with the findings, assessment, and plans of Dr. [redacted]

Diagnoses:

1. Acute lung injury
2. Pneumonia
3. Persistent hypoxic injury

Why is narrative text valuable?

- Narrative contains history, details of history and exam, and most importantly the **thinking** of the clinician. (This is a rare overlap between needs of reimbursement, clinical care, teaching, and research.)
- Each note contains **kernels of truth**. Templates, direct entry aids, copy/paste can hide them.
- In UW Medicine there are electronic notes from ~1.4 million visits and 68,000 admissions each year → great potential to improve decision-making and to learn.



Tools for structured note entry

General Note tp X List

Visit Information
ID/CC
History of Present Illness
Interval History
✓ Problem List
Screening and Health Maintenance
Past Medical History
Past Surgical History
✓ Medications
✓ Allergies
Family History
Social History
Linkage Statements
Health Status
Review of Systems
✓ Physical Examination
ICU Parameters
Results Review
Procedures/Diagnostic Studies
Consult(s) Requested
Impression and Plan
Professional Services
Signature

Confirmed/Supplemented Patient-completed form dated / Prior note / OTHER

Unable to obtain history because FREE TEXT

Physical Examination M <Hide Structure> <Use Free Text>

Constitutional Well developed / Well nourished / NAD / I/O / Height/Weight/BMI / Vital Signs / Oxygenation / Glasgow Coma Scale / Pain / Last 350 r / Vital Signs manual entry+ / OTHER

Eyes M PERRLA/EOMI / (Normal sclera) / Normal fundi / Detailed exam+ / OTHER

Head/Neck (Normocephalic/atraumatic) / Supple/non-tender / NI thyroid / Decreased range of motion / Detailed exam+ / OTHER

ENT NI canals/TM s/hearing / (NI mouth/teeth) / Detailed exam+ / OTHER

Respiratory/chest NI resp effort / (NI percussion/palpation) / No rales/wheezes/rhonchi / Detailed exam+ / OTHER

Cardiovascular NI JVP / RRR/no M/R/G / Intact pulses, no bruit / No club/cyan/edema / Peripheral arterial pulse exam+ / OTHER M

(Detailed exam+) OTHER /
Jugular venous pulse: === cm of H2O ... / JVP not visible / abdominojugular test ... / waveform ... / OTHER /
Pulse: rhythm ... / contour ... / OTHER /
PMI: not palpable / palpable ... / OTHER /
Precordium: normal / heave ... / thrill ... / OTHER /
S1: normal / variable / prosthetic valve / OTHER /
S2: normal / single / prosthetic valve / splitting ... / OTHER /
S3: absent / present ... / OTHER /
S4: absent / present ... / OTHER /
Opening snap: absent / present ... / OTHER /
Systole: murmur ... / OTHER /

Cerumen B
Cerumen L
Cerumen R
OTHER M
More...

Tools for structured note entry

Hyperspace - UWMC GENERAL IM - Production

ROS Physical Exam Note

Basic Const HENT Eyes Neck Cardio Pulm/Chest Abd GU Musc Lymph Neuro Skin Psych

☐ Vital signs reviewed ☐ Nursing note reviewed

Constitutional

☐ Well-developed ☐ Well-nourished
☐ Diaphoretic ☐ Distressed

HENT

☐ Normocephalic ☐ Atraumatic
☐ Right ext ear nl ☐ Left ext ear nl
☐ Oropharynx clear & moist ☐ Nose nl
☐ Oropharyngeal exudate

Eyes

☐ PERRL ☐ Conj nl ☐ EOM nl
Right Left
☐ Discharge ☐ Discharge
☐ Scleral icterus

Neck

☐ ROM nl ☐ Supple
☐ Thyromegaly
☐ Tracheal deviation
☐ Stridor ☐ JVD
☐ Cervical adenopathy

Cardiovascular

☐ Normal rate ☐ Regular rhythm
☐ Heart sounds nl
☐ Intact distal pulses
☐ Murmur ☐ Rub ☐ Gallop

Pulmo/Chest wall

☐ Effort nl ☐ Breath sounds nl
☐ Respiratory distress
☐ Wheezes
☐ Rales
☐ Chest tenderness

Abdominal

☐ Soft ☐ Bowel sounds nl
☐ Distension
☐ Tenderness
☐ Rebound
☐ Guarding
☐ Mass

Genitourinary/Anorectal

☐ Vagina nl
☐ Uterus nl
☐ Guaiac result
☐ Vaginal discharge

Musculoskeletal

☐ Normal ROM
☐ Edema
☐ Tenderness

Neurological

☐ Alert ☐ Oriented x 3 ☐ DTRs nl
☐ Cranial nerve deficit
☐ Abnl coordination
☐ Abnl DTRs ☐ Abnl tone

Skin

☐ Warm ☐ Dry
☐ Erythema
☐ Rash
☐ Pale

Psych

☐ Mood/Affect nl
☐ Behavior nl
☐ Thought content nl
☐ Judgment nl

Snapshot

Patient

year old female

Recent Visits

Recent Visits in this Dept [More...](#)

4/12/2012 Office Visit
2/23/2012 Telephone
2/16/2012 Office Visit

Allergies [Mark as Reviewed](#)

No Known Allergies
Last Reviewed by on
4/12/2012 at 11:11 AM

Chief Complaint

Follow-Up

Vitals

Last recorded: 04/12 1111
BP: 114/68 Pulse: 80
Weight: 160 lb (72.576 kg)

Problem List [Chronic](#)

FLU W RESP MANIFEST NEC
UNSP ASTHMA W/O STATUS ASTHMATICUS
THROAT PAIN
HYPERTENSION NOS
DEPRESSIVE DISORDER NEC
PERS HX COLONIC POLYPS
PURE HYPERCHOLESTEROLEM
JOINT PAIN-FOREARM
TENOSYNOV HAND/WRIST NEC
OSTEOARTHROS NOS-UNSPEC

Review of Systems

Physical Exam

Sign at close encounter

Accept Cancel

THOMAS P. Results Addendum CC'd Charts CC'd Results Charts Overdue Letters Open Encounters Patient Calls Staff Message Overdue Results 1:59 PM

Problems with structured note entry

- Training requirement higher
- In our experience, most physicians don't like to write with them.
- Most physicians don't like to read them (except narrative portion).
- Important detail may be lost.

Topics today

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- **NLP and clinical decision support**
- 3 examples: NLP in UW Medicine EMRs
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Can Electronic Clinical Documentation Help Prevent Diagnostic Errors?

Gordon D. Schiff, M.D., and David W. Bates, M.D.

The United States is about to invest nearly \$50 billion in health information technology (HIT) in an attempt to push the country to a tipping point with respect to computerized records expected to improve and reduce the fundamental quality of care. To design electronic records (EHRs) that support workflow and clinical decision-making, although clinicians play a central role, the system occupies a substantial portion of physician practice time dictated by regulatory requirements. The quality of documentation clearly describes what is going on in the patient's care.

Electronic documentation is expected to reduce the number of diagnostic errors, but the other benefits of electronic records are less clear.² We must ensure that electronic clinical documentation works effectively to improve care if more benefits are to be achieved. Yet

many questions about it persist. For example, can it be leveraged to improve quality without adversely affecting clinicians' efficiency? Will the quality of electronic notes

insulate physicians from the patient, discouraging independent data gathering and assessment, and perpetuating errors.⁴ But we envision a redesigned documenta-

paper records, shifting to electronic systems could substantially improve clinicians' knowledge about the patient. The problem of having too much information is now surpassing that of having too little, and it will become increasingly difficult to review all the patient information that is

anticipated new approaches to improving diagnosis relies on the "push-button diagnosticians" of the diagnostic process, not heroic, but reliable, documentation will support. Systems designed for clinicians will need to support the documentation of the next generation and policymakers lead by adopting a more systematic approach than in which billing and documentation and management are forced into boxes rather than fully documenting the clinical thinking.

the sentiments and claims of many physicians, who argue that electronic documentation in its current incarnation is time-consuming and can degrade diagnostic thinking — by distract-

There are numerous ways in which EHRs can diminish diagnostic errors (see table). The first lies in filtering, organizing, and providing access to information. Making accurate diagnoses has

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By type
 By status
 By date
 Performed by
 By encounter

ID:
 y/o s/p cardiac transplant (2002) admitted s/p seizure, presented with hypoxemia and hypotension. Treated for aspiration pneumonia. Persistent altered mental status without sedation meds from TBI suffered during seizure.

INTERVAL HISTORY
 No major events overnight. Patient was breathing over vent for much of the night.

ALLERGIES
 heparin
 spironolactone

MEDICATIONS
 Amlodipine 5mg tab 10 mg 2 tab PO QDay
 Azathioprine 50mg tab 50 mg 1 tab Feeding Tube QTuThSaSu
 Azathioprine 50mg tab 0.5 tab PO QMWF
 Cefepime 1 g 100 mL/hr IVPB Q12 Hours
 Docusate 250mg/25mL soln 250 mg 25 mL Feeding Tube BID
 Ferrous sulfate 300mg/5mL soln 300 mg 5 mL Feeding Tube QDay
 Lansoprazole 30mg soluble tab 30 mg 1 tab Feeding Tube QDay
 Levetiracetam soln (conc 100mg/mL) 1000 mg 10 mL Feeding Tube BID
 Metoprolol 50mg tab + Metoprolol 25mg tab 75 mg Feeding Tube TID
 Morphine 4mg/mL inj IV Q4 Hours
 Nystatin powder 15g 1 application Topical TID
 PredniSONE 5mg tab 5 mg 1 tab Feeding Tube QDay
 Tacrolimus susp (conc 0.5mg/mL) 10 mg 20 mL Feeding Tube Q12 Hours
 Vancomycin/Dextrose 5% 1 g 200 mL 200 mL/hr IVPB Q12 Hours

INFUSIONS
 Dextrose 5% in Water 100 mL + Insulin REGULAR 100 units 100 mL IV Infusion
 Dextrose 5% in Water 100 mL + Morphine 100 mg 100 mL IV Infusion
 Dextrose 5% in Water 20 mL + Lorazepam 40 mg 20 mL IV Infusion
 Sterile Water for Injection 850 mL + Sodium bicarbonate 150 mEq IV Infusion

VITALS (MOST RECENT AND 24 HOUR RANGE)

ABG Results:
 7.45 / 31 / 109 / 21 / on 50% FiO2
 AMV rate of 14, Vt 320, PEEP 8

Temp C	36.5	36.5 -- 38.2	RR	17	14 -- 42
SBP Non-Inv	156	92 -- 180	O2 Sat	100	91 -- 100
DBP Non-Inv	83	49 -- 103	O2 Percent	50.0	50.0 -- 50.0
HR	107	80 -- 135	O2 Flow Rate		--

I & O (Cumulative Total as of: 09/21/06 06:00)
 Intake - 24 Hr (CIS) 2680
 Output - 24 Hr (CIS) 2153

WEIGHT
 Current Wt - kg [09/21/2006 06:00] 51.8
 Previous Wt - kg [09/20/2006 03:00] 51.7

PHYSICAL EXAM

Med reconciliation accurate?

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Output - 24 Hr (CIS) 2153 Previous Wt - kg [09/20/2006 03:00] 51.7

PHYSICAL EXAM:
 Gen: increased HR and respiratory effort, is not more interactive
 CV: tachycardic, no m/g/r
 Lung: rhonci throughout bilaterally
 Abdo: few BS, remains soft, ND, no masses
 LE: SCDs in place, no pedal edema, right foot brace
 UE: arm braces in place b/l
 Neuro: does not follow commands, PERRL, non-purposeful movements times four extremities

LABORATORY STUDIES (TIME AND DATE SHOWN FOR MOST RECENT RESULTS DISPLAYED)

RESULTS FROM TODAY
 09/21/06 04:18
 141 107 33
 4.4 23 0.7
 10.3
 11.50]-----[241
 30
 PT 17.0
 INR 1.4
 PTT 43

RESULTS FROM YESTERDAY
 09/20/06 15:00
 140 110 26
 4.7 20 0.6
 10.3
 10.80]-----[217
 31
 PT 17.4
 INR 1.4
 PTT 42

IMAGING:
9/21: CXR: no change from previous, continued bilateral opacities
9/20: CXR: Bilateral opacities have increased. New right PICC
9/19: EEG - profound generalized slowing without variability and little reactivity, no epileptiform activity - c/w profound generalized cerebral dysfunction of any cause"
9/7 Brain MRI: Multiple hemorrhagic contusions/shear injuries bilaterally with small amount of subarachnoid hemorrhage along the left temporal lobe. FLAIR signal abnormality in the splenium of the corpus callosum, likely representing shear injury. Extensive sinus mucosal disease.
9/4 Chest CT: Small left pneumothorax. Partial interval improvement in lower lobe aeration, with moderate residual lower lobe consolidation and atelectasis. No new areas of consolidation. Moderate generalized edema and small bilateral pleural effusions likely reflect volume overload.
9/4 Abdo/Pelvis CT: Small left pneumothorax. Moderate bibasal atelectasis and/or consolidation. There is prominent subcutaneous edema. Small bilateral pleural effusions and small volume ascites also likely reflect generalized edema.
TTE (8/30/06):
 1. The left ventricular cavity is small. There is normal left ventricular wall thickness. Left ventricular systolic function is normal.
 2. There is no pneumopericardium present now. There may have been, but currently the pericardial space appears normal
 3. Valve structure/function is normal
 4. Incidentally noted is a pacemaker in the right heart.
 5. Review of the patient's chest xrays shows that the patient in fact had pneumomediastinum, not pneumopericardium.
 6. Patient's history of a transplanted heart is confirmed by records review. The heart is remarkably without the typical findings of a transplanted such as biatrial enlargement, RV enlargement, tricuspid regurgitation.
CT Head (08/31/2006):
 1. No interval change since 8/29/06 at 10 AM in terms of bilateral cerebral contusions and small subarachnoid hemorrhage. 2. Marked interval increase in opacification of paranasal sinuses.

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Early signs of sepsis?

Other recommendations within imaging reports?

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10) FEN: TF at goal rate. GI willing to place PEG when appropriate for long term care. Attending for improvement in PEG and long term care before placing PEG.

11) Dispo: Needs continued ICU care - not ready for transfer to SNF. Need to readdress current status with family.

12) CODE: FULL

Attending Statement: I examined and discussed this patient with the MICU team. I agree with the findings, assessment, and plans of Dr. [redacted]

Diagnoses:

1. Acute lung injury
2. Pneumonia
3. Persistent hypoxic injury

Broader differential?
 Appropriate care?
 Code status in EMR accurate?

In compliance with billing rules?

DIABETES MELLITUS SUMMARY

Problem List

Atrial Fibrillation (427.31)
[Diabetes mellitus type 2](#) (250.00)
Hyperlipidemia (272.2)
[Hypertension](#) (401.1)
OSA - Obstructive sleep apnea [...] (327.23)
[Osteoarthritis](#) (715.96)

Allergies

NKA

Home Medications

aspirin: 325 mg Daily
Flexeril 5 mg: tid
hydrochlorothiazide-triamterene 25 mg-37.5 mg: Daily
metformin: 1000 mg bid
metoprolol: 150 mg bid
multivitamin: 3x/Weekly
omega-3 polyunsaturated fatty acids: 1000 mg tid
omeprazole: 40 mg Daily
simvastatin: 60 mg At Bedtime

Diabetes Mellitus Events

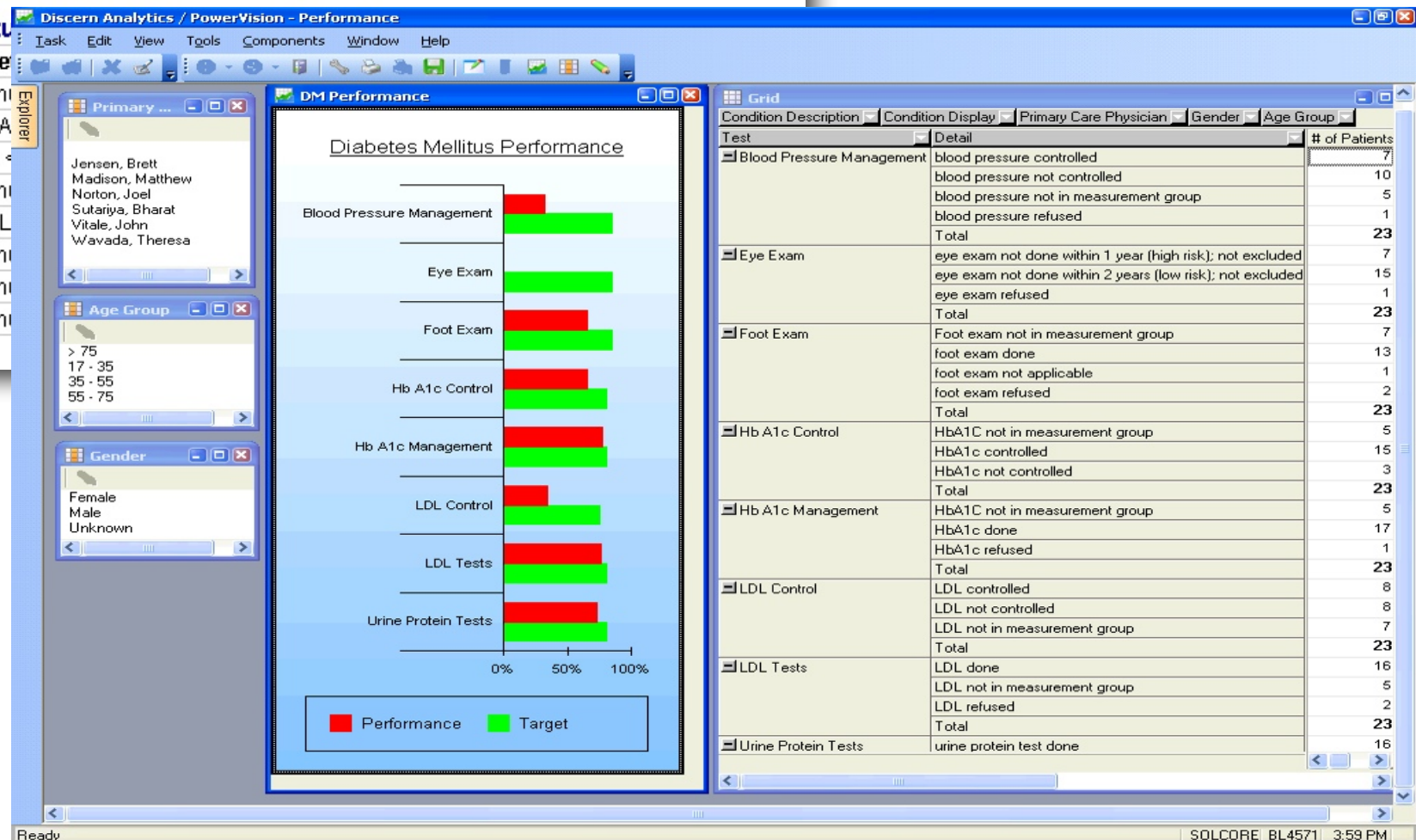
BP :	127/65 mmHg	(09/22/08)	124/84 mmHg	(09/03/08)	
Wt :	127.200 kg (280 lbs)	(09/22/08)	126.500 kg (278 lbs)	(09/03/08)	
BMI :	45 Est. BMI*	(09/22/08)	45	(09/03/08)	
Eye Exam :	not documented	()			
Foot Exam :	not documented	()			
HbA1c :	H 9.2 %	(08/14/08)	H 6.9 %	(05/06/08)	
LDL :	106 mg/dL	(05/06/08)	139 mg/dL	(01/31/08)	
Cr :	1.0 mg/dL	(09/01/08)	1.3 mg/dL	(08/31/08)	
MicroAlb/Cr :	H 75.0 mcg/mg Creat	(05/06/08)			
Glu :	H 136 mg/dL	(09/01/08)	H 139 mg/dL	(08/31/08)	
K+ :	3.6 mmol/L	(09/01/08)	4.0 mmol/L	(08/31/08)	
Smoking Hx :	Non Smoker	(09/22/08)	Non Smoker	(09/03/08)	
Anti-platelet :	aspirin	(05/31/07)			

Diabetes Mellitus

This Patient Target

1:Annual	Target
2:HbA1c	Target
3:BP	Target
4:Annual	Target
5:LDL	Target
6:Annual	Target
7:Annual	Target
8:Annual	Target

(as of 07/27/08)



DIABETES MELLITUS SUMMARY

Problem List

Atrial Fibrillation (427.31)
[Diabetes mellitus type 2](#) (250.00)
 Hyperlipidemia (272.2)
[Hypertension](#) (401.1)
 OSA - Obstructive sleep apnea [...] (327.23)
 Osteoarthritis (715.96)

Allergies

NKA

Home Medications

aspirin: 325 mg Daily
 Flexeril 5 mg: tid
 hydrochlorothiazide-triamterene 25 mg-37.5 mg: Daily
 metformin: 1000 mg bid
 metoprolol: 150 mg bid
 multivitamin: 3x/Weekly
 omega-3 polyunsaturated fatty acids: 1000 mg tid
 omeprazole: 40 mg Daily
 simvastatin: 60 mg At Bedtime

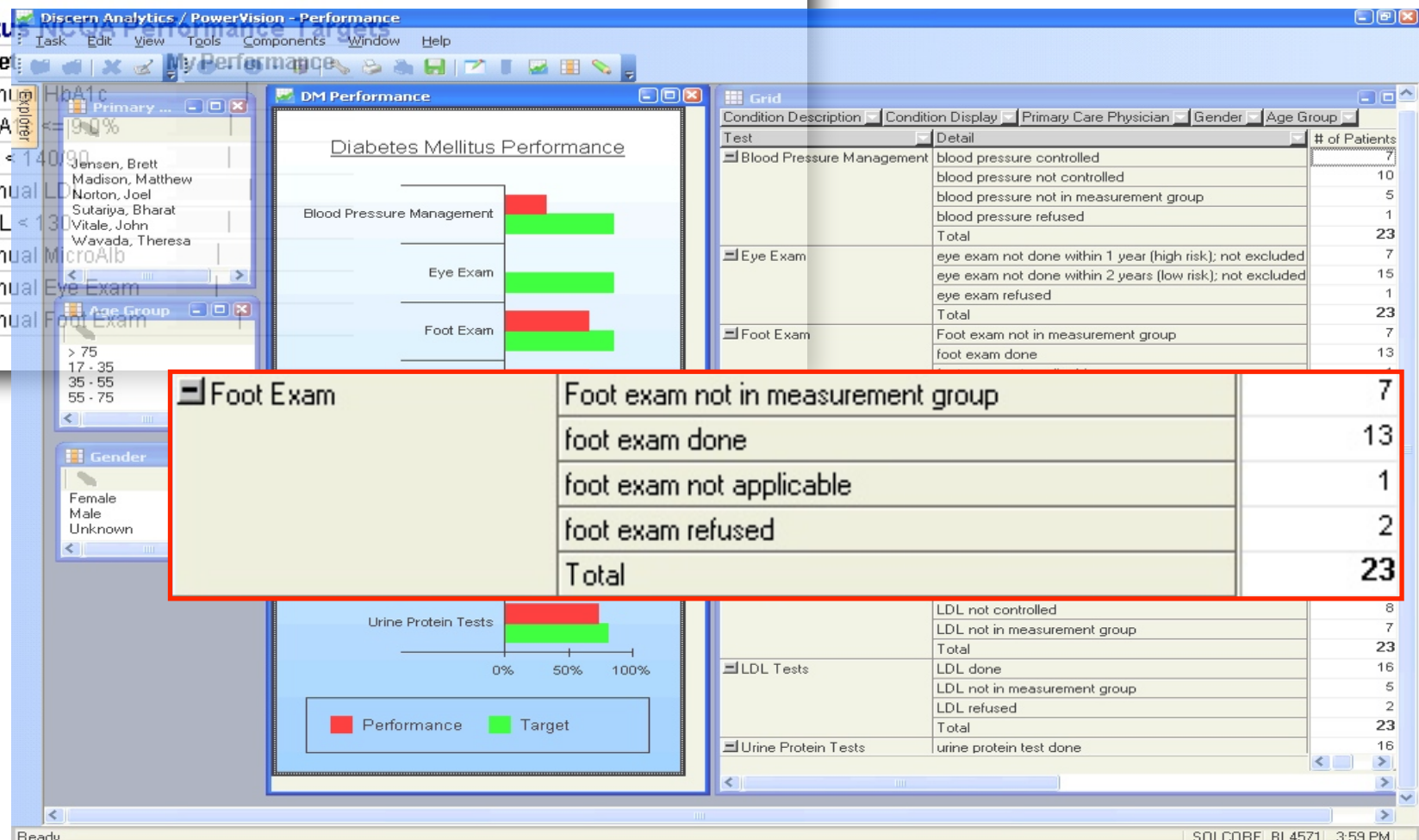
Diabetes Mellitus Events

BP :	127/65 mmHg	(09/22/08)	124/84 mmHg	(09/03/08)	
Wt :	127.200 kg (280 lbs)	(09/22/08)	126.500 kg (278 lbs)	(09/03/08)	
BMI :	45 Est. BMI*	(09/22/08)	45	(09/03/08)	
Eye Exam :	not documented	()			
Foot Exam :	not documented	()			
HbA1c :	H 9.2 %	(08/14/08)	H 6.9 %	(05/06/08)	
LDL :	106 mg/dL	(05/06/08)	139 mg/dL	(01/31/08)	
Cr :	1.0 mg/dL	(09/01/08)	1.3 mg/dL	(08/31/08)	
MicroAlb/Cr :	H 75.0 mcg/mg Creat	(05/06/08)			
Glu :	H 136 mg/dL	(09/01/08)	H 139 mg/dL	(08/31/08)	
K+ :	3.6 mmol/L	(09/01/08)	4.0 mmol/L	(08/31/08)	
Smoking Hx :	Non Smoker	(09/22/08)	Non Smoker	(09/03/08)	
Anti-platelet :	aspirin	(05/31/07)			

Diabetes Mellitus Performance Targets

This Patient Target

- 1:Annual HbA1c < 9.0%
 - 2:HbA1c < 9.0%
 - 3:BP < 140/90
 - 4:Annual LDL < 130
 - 5:LDL < 130
 - 6:Annual MicroAlb
 - 7:Annual Eye Exam
 - 8:Annual Foot Exam
- (as of 07/27/08)



Analysis of UHC Core Measures data within UW Medicine

Current availability of data elements	HF	AMI	OPPS SCIP	All 3 measures
Structured, codified, machine-readable format	3 (17%)	6 (15%)	1 (11%)	10 (15%)
Free text from canonical single source	9 (50%)	11 (28%)	6 (67%)	26 (39%)
Free text from canonical multiple sources	1 (6%)	1 (3%)	0 (0%)	2 (3%)
Handwritten documentation, human interference required	5 (28%)	22 (55%)	2 (22%)	29 (43%)

85%

Analysis of 67 metrics reported to University Healthcare Consortium for heart failure (HF), acute myocardial infarction (AMI), and outpatient surgical care improvement project (OPPS SCIP) metrics. Together, these measures include 67 distinct metrics that require reporting to UHC. Supporting data in source systems (ORCA EMR, echocardiology, Docusys OR system, Reg/ADT, and other systems) for reporting these 67 metrics were analyzed.

The Challenge of Measuring Quality of Care From the Electronic Health Record

Carol P. Roth, RN, MPH
 Yee-Wei Lim, MD, PhD
 Joshua M. Pevnick, MD
 Steven M. Asch, MD, MPH
 Elizabeth A. McGlynn, PhD

QA Tools: Required Clinical Variables by Anticipated Accessibility

Accessible	n	Percentage	Hard to Access	n	Percentage
Demographics	482	100	Disease-specific history	142	30
Diagnosis	346	72	Care site	133	28
Prescription	167	35	Physical exam	67	14
Past medical history	148	31	Refusal	60	13
Procedure date	117	24	Patient education	53	11
Lab date	81	17	Social history	52	11
Problem/chief complaint	57	12	Treatment	25	5
Vital sign/weight/height	46	10	Diagnostic test result	18	4
Allergy	42	9	Imaging result	17	4
Lab result	38	8	Contraindication	15	3
Medication history	28	6	Pathology	11	2
Diagnostic test date	22	5	Family history	11	2
Imaging date	22	5	ECG result	6	1
Medications, current	13	3	X-ray result	2	<1
Vaccination	9	2			
X-ray date	6	1			
EKG date	6	1			

Topics today

- The story of moving from paper to electronic notes
- NLP and clinical decision support
- **3 examples: NLP in UW Medicine EMRs**
- Summary and discussion





Medicare
Learning
Network



Evaluation & Management Services Guide



CMS
CENTERS for MEDICARE & MEDICAID SERVICES



July 2009
ICN: 006764

B. History of Present Illness

HPI is a chronological description of the development of the patient's present illness from the first sign and/or symptom or from the previous encounter to the present. HPI elements are:

- Location. For example, pain in left leg;
- Quality. For example, aching, burning, radiating;
- Severity. For example, 10 on a scale of 1 to 10;
- Duration. For example, it started three days ago;
- Timing. For example, it is constant or it comes and goes;
- Context. For example, lifted large object at work;
- Modifying factors. For example, it is better when heat is applied; and
- Associated signs and symptoms. For example, numbness.

There are two types of HPIs:

1. Brief, which includes documentation of one to three HPI elements. In the following example, three HPI elements – location, severity, and duration – are documented:
 - CC: A patient seen in the office complains of left ear pain.
 - Brief HPI: Patient complains of dull ache in left ear over the past 24 hours.
2. Extended, which includes documentation of at least four HPI elements or the status of at least three chronic or inactive conditions. In the following example, five HPI elements – location, severity, duration, context, and modifying factors – are documented:
 - Extended HPI: Patient complains of dull ache in left ear over the past 24 hours. Patient states he went swimming two days ago. Symptoms somewhat relieved by warm compress and ibuprofen.

C. Review of Systems

ROS is an inventory of body systems obtained by asking a series of questions in order to identify signs and/or symptoms that the patient may be experiencing or has experienced. The following systems are recognized:

- Constitutional Symptoms (e.g., fever, weight loss);
- Eyes;
- Ears, Nose, Mouth, Throat;
- Cardiovascular;
- Respiratory;
- Gastrointestinal;
- Genitourinary;
- Musculoskeletal;
- Integumentary (skin and/or breast);
- Neurological;
- Psychiatric;
- Endocrine;
- Hematologic/Lymphatic; and
- Allergic/Immunologic.



There are three types of ROS:

1. Problem pertinent, which inquires about the system directly related to the problem identified in the HPI. In the following example, one system – the ear – is reviewed:
 - CC: Earache.
 - ROS: Positive for left ear pain. Denies dizziness, tinnitus, fullness, or headache.
2. Extended, which inquires about the system directly related to the problem(s) identified in the HPI and a limited number (two to nine) of additional systems. In the following example, two systems – cardiovascular and respiratory – are reviewed:
 - CC: Follow up visit in office after cardiac catheterization. Patient states “I feel great.”
 - ROS: Patient states he feels great and denies chest pain, syncope, palpitations, and shortness of breath. Relates occasional unilateral, asymptomatic edema of left leg.
3. Complete, which inquires about the system(s) directly related to the problem(s) identified in the HPI plus all additional (minimum of 10) body systems. In the following example, 10 signs and symptoms are reviewed:
 - CC: Patient complains of “fainting spell.”
 - ROS:
 - Constitutional: weight stable, + fatigue.
 - Eyes: + loss of peripheral vision.
 - Ear, Nose, Mouth, Throat: no complaints.
 - Cardiovascular: + palpitations; denies chest pain; denies calf pain, pressure, or edema.
 - Respiratory: + shortness of breath on exertion.
 - Gastrointestinal: appetite good, denies heartburn and indigestion. + episodes of nausea. Bowel movement daily; denies constipation or loose stools.
 - Urinary: denies incontinence, frequency, urgency, nocturia, pain, or discomfort.
 - Skin: + clammy, moist skin.
 - Neurological: + fainting; denies numbness, tingling, and tremors.
 - Psychiatric: denies memory loss or depression. Mood pleasant.

D. Past, Family, and/or Social History

PFSH consists of a review of the patient's:

- Past history including experiences with illnesses, operations, injuries, and treatments;
- Family history including a review of medical events, diseases, and hereditary conditions that may place him or her at risk; and
- Social history including an age appropriate review of past and current activities.

The two types of PFSH are:

1. Pertinent, which is a review of the history areas directly related to the problem(s) identified in the HPI. The pertinent PFSH must document one item from any of the three history areas. In the following example, the patient's past surgical history is reviewed as it relates to the current HPI:
 - Patient returns to office for follow up of coronary artery bypass graft in 1992. Recent cardiac catheterization demonstrates 50 percent occlusion of vein graft to obtuse marginal artery.

II. Examination

An examination may involve several organ systems or a single organ system. The extent of the examination performed is based upon clinical judgment, the patient's history, and nature of the presenting problem.

The chart below depicts the body areas and organ systems that are recognized according to the Current Procedural Terminology (CPT) book:

Recognized Body Areas and Organ Systems

BODY AREAS	ORGAN SYSTEMS
<ul style="list-style-type: none">■ Head, including face■ Neck■ Chest, including breasts and axilla■ Abdomen■ Genitalia, groin, buttocks■ Back■ Each extremity	<ul style="list-style-type: none">■ Eyes■ Ears, Nose, Mouth, and Throat■ Cardiovascular■ Respiratory■ Gastrointestinal■ Genitourinary■ Musculoskeletal■ Skin■ Neurologic■ Hematologic/Lymphatic/Immunologic■ Psychiatric

There are two types of examinations that can be performed during a patient's visit:

1. General multi-system examination, which involves the examination of one or more organ systems or body areas. According to the *1997 Documentation Guidelines for Evaluation and Management Services*, each body area or organ system contains two or more of the following examination elements:

- Constitutional Symptoms (e.g., fever, weight loss);
- Eyes;
- Ears, Nose, Mouth, Throat;
- Neck;
- Respiratory;
- Cardiovascular;
- Chest (breasts);
- Gastrointestinal;
- Genitourinary;
- Lymphatic;
- Musculoskeletal;
- Integumentary;
- Neurological; and
- Psychiatric.



The elements required for general multi-system examinations are depicted in the following chart.

General Multi-System Examinations

TYPE OF EXAMINATION	DESCRIPTION
Problem Focused	Include performance and documentation of 1 - 5 elements identified by a bullet in 1 or more organ system(s) or body area(s).
Expanded Problem Focused	Include performance and documentation of at least 6 elements identified by a bullet in 1 or more organ system(s) or body area(s).
Detailed	Include at least 6 organ systems or body areas. For each system/area selected, performance and documentation of at least 2 elements identified by a bullet is expected. Alternatively, may include performance and documentation of at least 12 elements identified by a bullet in 2 or more organ systems or body areas.
Comprehensive	<p><i>1997 Documentation Guidelines for Evaluation and Management Services:</i> Include at least 9 organ systems or body areas. For each system/area selected, all elements of the examination identified by a bullet should be performed, unless specific directions limit the content of the examination. For each area/system, documentation of at least 2 elements identified by bullet is expected.</p> <p><i>1995 Documentation Guidelines for Evaluation and Management Services:</i> Eight organ systems must be examined. If body areas are examined and counted, they must be over and above the 8 organ systems.</p>

According to the *1997 Documentation Guidelines for Evaluation and Management Services*, the 10 single organ system examinations are:

- Cardiovascular;
- Ear, Nose, and Throat;
- Eye;
- Genitourinary;
- Hematologic/Lymphatic/Immunologic;
- Musculoskeletal;
- Neurological;
- Psychiatric;
- Respiratory; and
- Skin.

Some important points that should be kept in mind when documenting the number of diagnoses or management options are:

- For each encounter, an assessment, clinical impression, or diagnosis should be documented which may be explicitly stated or implied in documented decisions regarding management plans and/or further evaluation.
 - For a presenting problem with an established diagnosis, the record should reflect whether the problem is:
 - Improved, well controlled, resolving, or resolved.
 - Inadequately controlled, worsening, or failing to change as expected.
 - For a presenting problem without an established diagnosis, the assessment or clinical impression may be stated in the form of differential diagnoses or as a “possible,” “probable,” or “rule out” diagnosis
- The initiation of, or changes in, treatment should be documented. Treatment includes a wide range of management options including patient instructions, nursing instructions, therapies, and medications.
- If referrals are made, consultations requested, or advice sought, the record should indicate to whom or where the referral or consultation is made or from whom advice is requested.

Amount and/or Complexity of Data to be Reviewed

The amount and/or complexity of data to be reviewed is based on the types of diagnostic testing ordered or reviewed. Indications of the amount and/or complexity of data being reviewed include:

- A decision to obtain and review old medical records and/or obtain history from sources other than the patient (increases the amount and complexity of data to be reviewed);
- Discussion of contradictory or unexpected test results with the physician who performed or interpreted the test (indicates the complexity of data to be reviewed); and
- The physician who ordered a test personally reviews the image, tracing, or specimen to supplement information from the physician who prepared the test report or interpretation (indicates the complexity of data to be reviewed).

Some important points that should be kept in mind when documenting amount and/or complexity of data to be reviewed include:

- If a diagnostic service is ordered, planned, scheduled, or performed at the time of the E/M encounter, the type of service should be documented.
- The review of laboratory, radiology, and/or other diagnostic tests should be documented. A simple notation such as “White blood count elevated” or “Chest x-ray unremarkable” is acceptable. Alternatively, the review may be documented by initialing and dating the report that contains the test results.
- A decision to obtain old records or obtain additional history from the family, caretaker, or other source to supplement information obtained from the patient should be documented.
- Relevant findings from the review of old records and/or the receipt of additional history from the family, caretaker, or other source to supplement information obtained from the patient should be documented. If there is no relevant information beyond that already obtained, this fact should be documented. A notation of “Old records reviewed” or “Additional history obtained from family” without elaboration is not sufficient.
- Discussion about results of laboratory, radiology, or other diagnostic tests with the physician who performed or interpreted the study should be documented.
- The direct visualization and independent interpretation of an image, tracing, or specimen previously or subsequently interpreted by another physician should be documented.

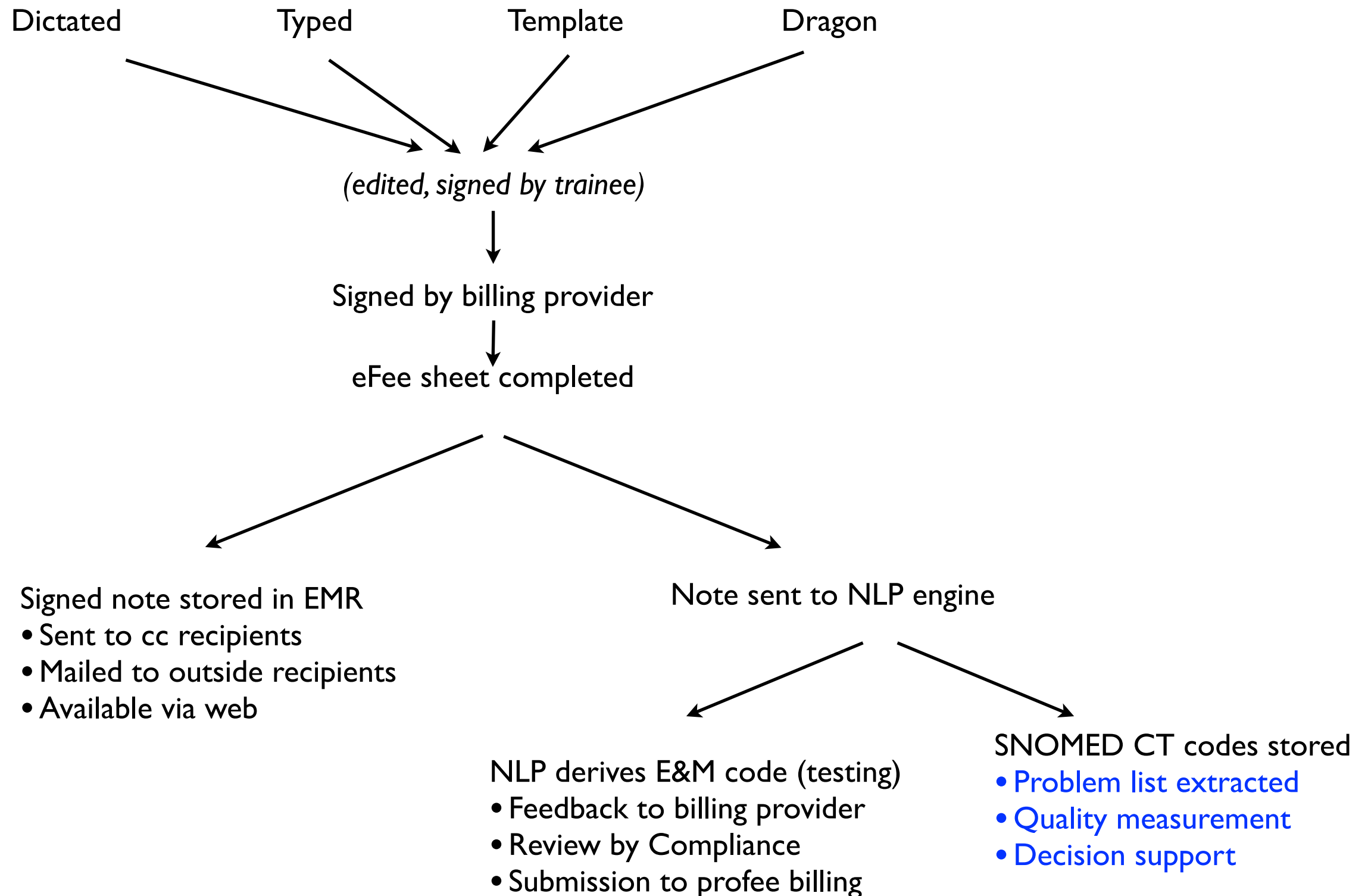
TABLE OF RISK

Level of Risk	Presenting Problem(s)	Diagnostic Procedure(s) Ordered	Management Options Selected
Minimal	<ul style="list-style-type: none"> One self-limited or minor problem, eg, cold, insect bite, tinea corporis 	<ul style="list-style-type: none"> Laboratory tests requiring venipuncture Chest x-rays EKG/EEG Urinalysis Ultrasound, eg, echocardiography KOH prep 	<ul style="list-style-type: none"> Rest Gargles Elastic bandages Superficial dressings
Low	<ul style="list-style-type: none"> Two or more self-limited or minor problems One stable chronic illness, eg, well controlled hypertension, non-insulin dependent diabetes, cataract, BPH Acute uncomplicated illness or injury, eg, cystitis, allergic rhinitis, simple sprain 	<ul style="list-style-type: none"> Physiologic tests not under stress, eg, pulmonary function tests Non-cardiovascular imaging studies with contrast, eg, barium enema Superficial needle biopsies Clinical laboratory tests requiring arterial puncture Skin biopsies 	<ul style="list-style-type: none"> Over-the-counter drugs Minor surgery with no identified risk factors Physical therapy Occupational therapy IV fluids without additives
Moderate	<ul style="list-style-type: none"> One or more chronic illnesses with mild exacerbation, progression, or side effects of treatment Two or more stable chronic illnesses Undiagnosed new problem with uncertain prognosis, eg, lump in breast Acute illness with systemic symptoms, eg, pyelonephritis, pneumonitis, colitis Acute complicated injury, eg, head injury with brief loss of consciousness 	<ul style="list-style-type: none"> Physiologic tests under stress, eg, cardiac stress test, fetal contraction stress test Diagnostic endoscopies with no identified risk factors Deep needle or incisional biopsy Cardiovascular imaging studies with contrast and no identified risk factors, eg, arteriogram, cardiac catheterization Obtain fluid from body cavity, eg, lumbar puncture, thoracentesis, culdocentesis 	<ul style="list-style-type: none"> Minor surgery with identified risk factors Elective major surgery (open, percutaneous or endoscopic) with no identified risk factors Prescription drug management Therapeutic nuclear medicine IV fluids with additives Closed treatment of fracture or dislocation without manipulation
High	<ul style="list-style-type: none"> One or more chronic illnesses with severe exacerbation, progression, or side effects of treatment Acute or chronic illnesses or injuries that pose a threat to life or bodily function, eg, multiple trauma, acute MI, pulmonary embolus, severe respiratory distress, progressive severe rheumatoid arthritis, psychiatric illness with potential threat to self or others, peritonitis, acute renal failure An abrupt change in neurologic status, eg, seizure, TIA, weakness, sensory loss 	<ul style="list-style-type: none"> Cardiovascular imaging studies with contrast with identified risk factors Cardiac electrophysiological tests Diagnostic Endoscopies with identified risk factors Discography 	<ul style="list-style-type: none"> Elective major surgery (open, percutaneous or endoscopic) with identified risk factors Emergency major surgery (open, percutaneous or endoscopic) Parenteral controlled substances Drug therapy requiring intensive monitoring for toxicity Decision not to resuscitate or to de-escalate care because of poor prognosis

NLP in professional fee coding

- Our EMR contains a set of tools to process narrative text documents to tag phrases with SNOMED CT codes, and then to apply algorithms to assign E&M code supported by the document.
- Handles qualifiers, negation, and applies rules to increase tagging precision
- Gives feedback to provider for every note, in 3 seconds.
- Calibrated to standards set by compliance officer: 93% accurate in comparison with panel of profee coding professionals.

Note workflow, showing incorporation of natural language processing



NLP tagging, then CMS E/M rules applied

MB1000 by barbre, megan - Windows Internet Explorer

HISTORY | **EXAM** | **MDM** | **RISK** | **PPROBLEM** | **DIAGPROC** | **MGMT**

Doc #: MB1000 MRec #: 3456
DOS: 02/26/2009 Patient Name: Kohler, Pam
Provider: barbre, megan [mb001] Clinic: CER

nCode Result: 99215 Physician Assigned Code: 99212

YOUR DOCUMENTATION JUSTIFIES LEVEL 99215. You coded lower (99212).

ICD9 Codes

ATRIAL FIBRILLATION [427.31]
Atrial fibrillation

PURE HYPERCHOLESTEROLEMIA [272.00]
Hypercholesterolemia

HEADACHE [784.0]
Headache

DIABETES MELLITUS WITHOUT MENTION OF COMPLICATION, TYPE II OR UNSPECIFIED TYPE, NOT STATED AS UNCONTROLLED [250.00]
Diabetes Mellitus

ESOPHAGEAL REFLUX [530.81]
GERD

DYSPHAGIA, UNSPECIFIED [787.20]
dysphagia

UNSPECIFIED ESSENTIAL HYPERTENSION [401.9]
Hypertension

ICD9 Changes Log

CPT Codes

CPT Changes Log

Medical Record Info :

History Section

57 yo female presents to the clinic for initial visit after recently moving from Seattle, WA. Ms Kohler is here for assistance with her blood sugars and also reports having the diagnosis of Atrial Fibrillation, Hypertension and Hypercholesterolemia. She was last seen by her primary care provider Dr. Scott Jones 3 months ago and Cardiologist Dr. Rick Wu 6 months ago. Atrial fibrillation (disorder) [49436004] [K]--49436004-- POSITIVE. She can't remember all of her medical problems stating that they were in her doctor's computers.

The patient symptoms started 9 years ago with the onset of polyuria, polydipsia, and fatigue and she was seen by her internist who suspected Diabetes Mellitus. Efforts have been made to control the diabetes using diet and oral agents. The diet, the patient admittedly states, has not been well controlled but feels that in recent times, she has had a greater success in her dietary efforts. She is minimizing the sweets that she eats other than for fresh fruit. She also has been reducing the amount of protein in the form of red meat and eating more salads and vegetables than in the past. The patient also exercises 2-4 x/week, working out both in the gym and by walking regularly. Efforts have been made to control the patient with various oral agents, and she presently is receiving several which will be listed under medications. The patient has been monitoring her blood glucose on a daily basis and recognizes that she has had a performed by Dr. Jones. Though she cannot recall at the moment es were, she does admit they need improvement. She feels that her control in recent times has improved. The patient has rare which are characterized, when they occur, by weakness. They the morning, and she never has nocturnal kinds of episodes of nt has had no chronic complications of her diabetes, though toes tingle from time to time.

worsening GERD symptoms with 2 to 3 week history of intermittent nausea and vomiting. Denies odynophagia. She notes some bitter taste in the back of her throat with increased gastric secretions, scant blood noted once but no recurrence since. She denies any fevers, chills or abdominal pain associated with this. She has tried Zantac with minimal to no relief.

E/M assigned by nCode

Code estimated by MD

Phrase recognized and assigned SNOMED code

Narrative text—dictation, directly entered, or combination—is run through engine to tag SNOMED phrases. CMS algorithm used to assign E/M code supported by the note.

11/14/09

Result Type: Internal Medicine - Outpt Record
Service Date: June 27, 2007 15:36
Result Status: Authenticated
Performed By: [REDACTED]
Verified By: [REDACTED]
Encounter Info: [REDACTED]

*** Final Report ***

CC/ID: [REDACTED]-year-old man who is here for follow-up of several medical problems. Primarily a counseling visit with 25 minutes spent face to face the majority of time spent counseling about the plan below.

PROBLEM LIST:

1. ADVANCED DIRECTIVE - see below
2. Parkinsons disease since 1980. Tremor improved with gamma knife right thalamotomy at Northwest Hospital August 2004.
3. Dementia. First noted 2002. History of medication related severe agitation, psychosis, now much improved.
4. Postherpetic neuralgia, left chest wall pain since November 2002. Some degree of perseveration and somatization about this and other related bodily complaints related to dementia.
5. Chronic shoulder pain with severe osteoarthritis.
6. Peptic ulcer March 2004 due to nonsteroidal anti-inflammatory drugs.
7. Inguinal hernia. Somewhat symptomatic but easily reducible.

ADVANCED DIRECTIVE: Patient gave a very clear directive on June 22, 2005 that he not be resuscitated in the event of cardiac arrest, that he not receive airway intubation, that he not receive artificial nutrition via a feeding tube. He would like to be transferred to the hospital for severe, acute issues, with other medical interventions to be decided on a case by case basis.

PAST MEDICAL HISTORY:

1. Cholecystectomy.
2. Kidney stones.
3. Basal cell carcinoma, ear.

INTERVAL HISTORY:

1. Inguinal hernia. Pain stable. There on most days. Comes and goes. Better with lying flat. No N/V.
2. Chronic shoulder pain. Now reports good pain relief at night with bedtime dosing only of methadone but worse pain during the day. Interfering with daily activities. Methadone was recently refilled by fax.

ZZTEST, ADTONE - H3157736 Opened by Payne, MD, Thomas Howard

Task Edit View Patient Chart Links Notifications Index Documents Help

Message Center Patient List View Scheduling HOV-E/PROC Surgery Schedule Rounding (CORES) Quality Safety Dashboard eFeesheet Links and Reports

Tear Off Attach Change Suspend Exit Calculator AdHoc Explorer Menu PM Conversation Patient Information Request View Sticky Notes New Sticky

ZZTEST, ADT... x

ZZTEST, ADTONE EPIC: Unknown: See Alerts / Adv Dir / Code: ... Selected Encntr: HMC : Lifetim
H3157736 32 years DOB: 08/14/79 M Allergies: amoxicillin

Menu - Inpatient Clinical Notes

April 11, 2012
February 23, 2012
November 14, 2011
September 07, 2011

Add Document: ZZTEST, ADTONE - H3157736

*Type: Medicine - Inpt Record *Author: Payne, MD, Thomas Howard
*Date: 04/13/2012 1359 Status: In Progress
Subject:
Associated Providers: Modify

Arial 11

ID/CC: 134-year-old man here for follow-up of several issues. Primarily a counseling visit with 15 minutes spent the majority of time spent counseling about treatment options.

PROBLEM LIST:

1. CHF
2. Asthma, moderately severe, never hospitalized.
3. Left femur fracture.
4. Severe B12 deficiency with peripheral neuropathy (worsened by alcohol)
5. Type 1 diabetes mellitus
6. MEN Type 2a
7. Eczema.
8. Erectile dysfunction.
- 9 cm AAA
- L grade III renal laceration
- T11, T12 anterior column compression fractures
- L1-L4 L transverse process fractures
- R sacral fracture

MEDICATIONS (at end of this visit, reviewed with patient):

1. Advair Diskus (fluticasone/salmeterol) 500/50, one puff twice daily.
2. Prednisone taper as needed (40x2, 30x2, 20x2, 10x2)
3. Albuterol, one to two sprays daily.

By type
By status
By date
Performed by
By encounter

ZZTEST, ADTONE - H3157736 Opened by Payne, MD, Thomas Howard

TaskEditViewPatientChartLinksNotificationsHelp

Message CenterPatient ListView SchedulingHOV-E/PROCSurgery ScheduleRounding (CORES)Quality Safety DashboardeFeesheet

Tear OffAttachChangeSuspendExitCalculatorAdHocExplorer MenuPM ConversationPatient Information Request

ZZTEST, ADT... x

ZZTEST, ADTONE

H315773632 yearsDOB: 08/14/79M

EPIC: Unknown: See Alerts / Adv Dir / Code: ... Selected

Allergies: amoxicillin

Menu - Inpatient

Diagnoses & Problems

Mark all as Reviewed

Diagnosis (Problem) being Addressed this Visit

+ AddModifyConvert

Display: All

	Ranking	Classification	Dx Type	Confirmation	Clinical Dx
--	---------	----------------	---------	--------------	-------------

Problems

+ AddModifyConvert

Display: Active

Classification	Name of Problem	Life Cycle Date	Onset Date	Responsible Provider	Recorder
----------------	-----------------	-----------------	------------	----------------------	----------

Friday, April 27, 12

ZZTEST, ADTONE - H3157736 Opened by Payne, MD, Thomas Howard

Task Edit View Patient Chart Links Notifications Navigation Help

Message Center Patient List View Scheduling HOV-E/PROC Surgery Schedule Rounding (CORES) Quality Safety Dashboard eFeesheet Links and Reports UWMC Radiology Images HMC Radiology

Tear Off Attach Change Suspend Exit Calculator AdHoc Explorer Menu PM Conversation Patient Information Request View Sticky Notes New Sticky Note Tracking Encounter Location

ZZTEST, ADT... X List

ZZTEST, ADTONE EPIC: Unknown: See Alerts / Adv Dir / Code: ...Selected Encntr: HMC : Lifetime: 11/10/11 -
H3157736 32 years DOB: 08/14/79 M Allergies: amoxicillin PCP(s): Alexandr

Menu - Inpatient Chart Summary

Inpatient Outpatient Chemo Result Search more (nCode Problem List Extraction)

Select a document:
Last 14 days of documents. + 14 days of notes.
[Medicine - Inpt Record - 04/13/2012 - Payne, MD, Thomas Howard](#)
[Physical Therapy - Inpt Record - 04/11/2012 - Logsdon, RN, CCRN, Lari E](#)

Problems:
Existing Problems
No problems found.

Overview:
This is the first use of the 'problem list extractor'. Here is how we suggest you use it:

1. Using the Clinical Notes tab, find a note in which the patient's problems are identified.
2. Select that note in the list to the left. The note will display on the right and problem extraction will begin.
3. If any new patient problems are found in the note, a list of problems will show on the left.
4. Click on the problems you want to add to the patient's problem list.

If you want to remove problems or annotate them, use the Problems and Diagnosis tab.

Please send comments or questions to mcsos@u.washington.edu with 'ORCA Problem List Extraction' in the subject line.

ZZTEST, ADTONE - H3157736 Opened by Payne, MD, Thomas Howard

Task Edit View Patient Chart Links Notifications Navigation Help

Message Center Patient List View Scheduling HOV-E/PROC Surgery Schedule Rounding (CORES) Quality Safety Dashboard eFeesheet Links and Reports UWMC Radiology Images

Tear Off Attach Change Suspend Exit Calculator AdHoc Explorer Menu PM Conversation Patient Information Request View Sticky Notes New Sticky Note Tracking Enc

ZZTEST, ADTONE EPIC: Unknown; See Alerts / Adv Dir / Code: ... Selected Encntr: HMC : Lifetime: 11/10/11 -
H3157736 32 years DOB: 08/14/79 M Allergies: amoxicillin PCP(s)

Menu - Inpatient Chart Summary

Inpatient Outpatient Chemo Result Search more (nCode Problem List Extraction)

Select a document:
Last 14 days of documents. + 14 days of notes.
[Medicine - Inpt Record - 04/13/2012 - Payne, MD, Thomas Howard](#)
[Physical Therapy - Inpt Record - 04/11/2012 - Logsdon, RN, CCRN, Lari E](#)

Problems in note:
Document scanned for problems.
New Problems (Not on Problem List) - Click to Add
Abdominal aortic aneurysm
Agitated depression
Compression fracture
Congestive heart failure
Diabetes mellitus type 1
Eczema
Fracture of bone
Fracture of sacrum
Laceration of kidney
Male erectile disorder
Moderate asthma
Neuropathy
Peripheral nerve disease
Polyglandular activity in multiple endocrine adenomatosis
Existing Problems
No problems found.

Document:
ID/CC: 134-year-old man here for follow-up of several issues. Primarily a counseling visit with 15 spent counseling about treatment options.

PROBLEM LIST:
1. CHF
2. Asthma, moderately severe, never hospitalized.
3. Left femur fracture.
4. Severe B12 deficiency with peripheral neuropathy (worsened by alcohol)
5. Type 1 diabetes mellitus
6. MEN Type 2a
7. Eczema.
8. Erectile dysfunction.
9 cm AAA
L grade III renal laceration
T11, T12 anterior column compression fractures
L1-L4 L transverse process fractures
R sacral fracture

MEDICATIONS (at end of this visit, reviewed with patient):
1. Advair Diskus (fluticasone/salmeterol) 500/50, one puff twice daily.
2. Prednisone taper as needed (40x2, 30x2, 20x2, 10x2)
3. Albuterol, one to two sprays daily.
4. Vitamin B12 1000 mcg po bid
5. Simvastatin 20 mg once daily (instead of Lipitor 10)
6. Effexor XR 150mg once daily
7. Flonase, two sprays per nostril daily
8. Clobetasol 0.05% cream, dispense #2 x 60 gram tubes.

ALLERGIES:
1. PEANUT ALLERGY (ANAPHYLAXIS).
2. NORTRIPTYLINE

HABITS: Cigarettes never. Alcohol was around 15 shots of vodka per day but has been sober and

FAMILY HISTORY: Mother died of fatal condition. Father died of another fatal condition. One sister,

ZZTEST, ADTONE - H3157736 Opened by Payne, MD, Thomas Howard

Task Edit View Patient Chart Links Notifications Navigation Help

Message Center Patient List View Scheduling HOV-E/PROC Surgery Schedule Rounding (CORES) Quality Safety Dashboard eFeesheet Links and Reports UWMC Radio

Tear Off Attach Change Suspend Exit Calculator AdHoc Explorer Menu PM Conversation Patient Information Request View Sticky Notes New Sticky Note

ZZTEST, ADT... X

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[Physical Therapy - Inpt Record - 04/11/2012 - Loqsdon, RN, CCRN, Lari E](#)

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Polyglandular activity in multiple endocrine adenomatosis added successfully.
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Compression fracture
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Eczema
Fracture of bone
Fracture of sacrum
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Neuropathy
Peripheral nerve disease
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Polyglandular activity in multiple endocrine adenomatosis (found in note)
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[Physical Therapy - Inpt Record - 04/11/2012 - Logsdon, RN, CCRN, Lari E](#)

Problems in note:
Laceration of kidney added successfully.
New Problems (Not on Problem List) - Click to Add
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Compression fracture
Diabetes mellitus type 1
Eczema
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Fracture of sacrum
Male erectile disorder
Moderate asthma
Neuropathy
Peripheral nerve disease
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Task Edit View Patient Chart Links Notifications Help

Message Center Patient List View Scheduling HOV-E/PROC Surgery Schedule Rounding (CORES) Quality Safety Dashboard eFeesheet Links and Reports UWMC Radiology I

Tear Off Attach Change Suspend Exit Calculator AdHoc Explorer Menu PM Conversation Patient Information Request View Sticky Notes New Sticky Note Track

ZZTEST, ADT... x

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Menu - Inpatient

Diagnoses & Problems

Problems

	Classification	Name of Problem	Life Cycle Date	Onset Date	Responsible Provider	Recorder	Code	Ranking
i	Medical	Congestive heart failure	4/13/2012			Payne, MD, Thomas Howard	70653017	
i	Medical	Laceration of kidney	4/13/2012			Payne, MD, Thomas Howard	390959013	
i	Medical	Polyglandular activity in multiple endocr...	4/13/2012			Payne, MD, Thomas Howard	77872018	

Problem Search

*Search: men type 2a Contains Within: Terminology

Search by Name Search by Code

Terminology: ICD-9-CM, SNOMED CT Terminology Axis: <All terminology axes>

View Synonym Concept Family Multi Axial Cross Mapping

Term	Code	Terminology	Terminology Axis
MEN 2A (multiple endocrine neoplasia, type 2A)	258.02	ICD-9-CM	IMO Disease & Injuries
MEN 2A - multiple endocrine neoplasia syndrome type 2A	258.02	ICD-9-CM	IMO Disease & Injuries
MEN 2A - Multiple endocrine neoplasia syndrome type 2A	499125016	SNOMED CT	Finding

CT CHEST/VENOUS PROTOCOL

CT ABDOMEN / PELVIS

INDICATION

Motorcycle crash.

Comparison: Trauma series same date and outside noncontrast CT chest abdomen and pelvis same date.

PROCEDURE:

Reconstruction thickness: 2.5mm. Interval: 2.5 mm

Superior extent: Thoracic inlet. Inferior extent: Ischial tuberosities

Intravenous contrast: Positive.

Oral contrast: Not used.

MPR's: Coronal, Chest, Abdomen and Pelvis, venous.

FINDINGS: **** CHEST ****

Aorta and great vessels: Normal for a venous phase study.

Mediastinal hematoma: Absent

Pericardial fluid: Absent

Endotracheal tube: Absent

Intercostal tubes: Absent

Right lung: Mild dependent upper lobe consolidation likely represents atelectasis.

IMPRESSION:

Multiple left rib fractures and left clavicular fracture.

Moderate left pneumothorax. The left lung is partially collapsed.

Right sacral fracture and left pelvic ring disruption with associated small extraperitoneal hematoma. Please refer to dedicated CT pelvis for details.

There is mild hydronephrosis of the right kidney, which may be secondary to a 4-mm renal calculus at the level of the distal ureter. Delayed abdominal radiograph is recommended.

Small amount of fluid surrounding the gallbladder, and nonspecific finding of uncertain clinical significance.

Comment:

Small left hemothorax.

Left apical extrapleural hematoma associated with rib fractures.

The above described fluid next to the gallbladder may simply represent the gallbladder wall. No definite fluid around the gallbladder or liver is identified.

Better visualized on CT cystogram, is the right pelvic calcification described above, which is external to the ureter and represents a phlebolith. No evidence of ureteral calculi.

Right adnexal cyst. Recommend nonemergent pelvic ultrasound for further evaluation to exclude cystic ovarian neoplasm.

Small hiatal hernia.

High-density fluid is present posterior and adjacent to the inferior aspect of the descending colon. This is contiguous with the pelvic retroperitoneal hematoma, and given the absence of abnormalities of the colon most likely represents extension of the retroperitoneal hematoma, which is not increased in size since the prior study.

Subcutaneous tissues and body wall: There is left gluteal subcutaneous hematoma.

IMPRESSION:

Multiple left rib fractures and left clavicular fracture.

Moderate left pneumothorax. The left lung is partially collapsed.

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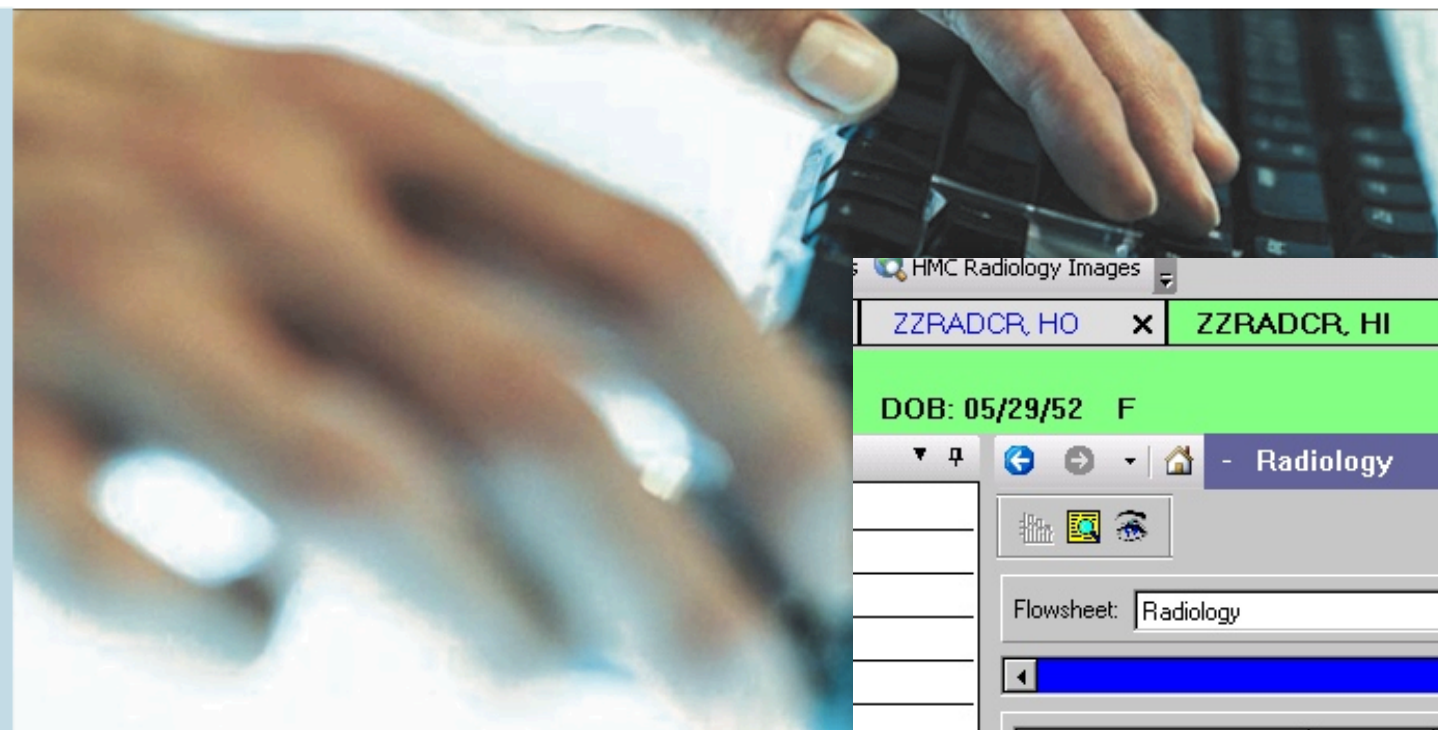
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Discussed with admitting surgical service at 8:30 p.m.

Radiology Critical Results

A new interface that highlights critical radiology results in ORCA and Epic is now operational. A critical radiology result is a finding that the radiologist believes would need immediate or urgent intervention, a finding that will be unexpected to the referring physician and seriously adverse to the patient's health, or one that



HMC Radiology Images

ZZRADCR, HO x ZZRADCR, HI x

DOB: 05/29/52 F Allergies: Allergies Not Recorded

Radiology

Flowsheet: Radiology Level:

Event Date	Event	Result	Ref. Range	Sta
3/31/2011 10:36 AM	XR Chest	XR Chest C		Authen
3/31/2011 10:13 AM	XR Chest	XR Chest		Authen
3/29/2011 11:27 AM	XR Chest	XR Chest C (c)		Modifie

Non critical results in blue

Critical results in red with 'C' (To be changed in the future to !)

Height and Weight (last 12 months)

Result	Last Date	Last Value
Height for Calculation (cm)	12/20/11	169.6
Weight - kg (kg)	12/20/11	79.9
Weight for Calculation (kg)	12/13/11	81

Vitals / Frequent Assessment (last 2 months)

Result	Last Date	Last Value
Cardiac Rhythm	12/16/11	Normal Sinus
Cardiac Rhythm - Ectopy	12/16/11	None
Orientation	12/13/11	Oriented x 4 (p
Behavior / Affect	12/13/11	Appropriate, C
Weight for Calculation (kg)	12/13/11	81
Weight for Calc Scale Source	12/13/11	Bed
Height for Calculation (cm)	12/20/11	169.6
Weight - kg (kg)	12/20/11	79.9

Radiology (last 6 months)

Result	Last Value
CT Chest	! Authenticated Show Last 2...
XR Chest 2 Views	Authenticated Show Last 5...
XR Chest Special Views	Authenticated
MRA Head	Modified
MRA Neck	Modified

Pathology (last 12 months)



Topics today

- The story of moving from paper to electronic notes
- NLP and clinical decision support
- 3 examples: NLP in UW Medicine EMRs
- **Summary and discussion**



Speech technologies are mainstream



NLP can help clinical decision support

- Summarization
- Enhanced search
- Extracting key encoded information from narrative, such as problem lists but potentially far more
- Focus our attention on needs that might be overlooked
- As narrative text grows, so does the need for NLP



Summary

- Much of the clinical note content clinicians create is in narrative.
- That content can help us make better decisions, esp if aided by NLP.
- NLP today fits into the workflow of EMRs to capture important content from narrative.
- We need to better match EMRs with human strengths and workflow.

tpayne@u.washington.edu

